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To all Boxman Customers

2nd December 2021

As a customer of the Boxman Group, I wanted to let you know about steps we are taking to protect our staff and those that interact with us on our premises, from COVID-19.

The health and safety of our people and our workplace is always Boxman's number one priority.

We have a responsibility to New Zealanders and, to the communities we serve to ensure that we can continue to operate to the fullest extent possible.

COVID-19 poses a significant risk to our staff and our ability to operate. While we have already have a range of controls in place, we face an imminent increase in community transmission which means we need to take additional measures to manage the risk.

Vaccinations are an important part of our tool kit, we support using vaccination against COVID-19 as part of our protective tool kit.

As a result, we have developed a COVID-19 policy which contains a requirement for all staff and those visiting our offices to be fully vaccinated. In addition to our employees, the proposed policy will require anyone who enters Boxman offices (whether to work or visit) to be fully vaccinated. Evidence of vaccination will be required, for those unvaccinated Customers who have a customer service requirement we have outlined the below protocols.

All unvaccinated customers must:

Book an appointment with a customer service representative in their local area to view product
Wait outside or in their vehicle for the representative to meet them, they must remain outside our office premises.

Wear a mask at all times

Adhere to 2m distancing

Any required paperwork will be e-mailed for completion and to be returned by e-mail, or completed via our website.

Our proposed implementation plan will see the policy take effect on 3rd December 2021. After that date there will be a requirement for our customers to be fully vaccinated to be able to enter Boxman offices.

Boxman's leadership team are mindful that the world we all find ourselves in at the moment is new and challenging territory. The proposed policy is not one we have taken lightly. We believe it is the right path for Boxman, to protect our staff and those that work with us.

If you have any questions, please do not hesitate to contact us.

Please look after yourself and your families

The Boxman Team